1	**Full name of the humanitarian project** Information and communication technologies in the social sphere.
2	**Name of the Belarusian organization implementing the humanitarian project** State institution "Territorial center of social services for the population of the Brest region".
3	**Name of the foreign partner, including co-executors (if any)** No
4	**Brief description of the humanitarian project:** • *what phenomena in society prompted the writing of a humanitarian project* • *the urgency of the problems* • *confirmation of relevance* • *statistics, research* • *field of activity* • *for whom the project is designed, whose interests it defends* The development of modern society in the 21st century is characterized by a transition to an information civilization, within which information and communication technologies receive priority development. The strategic task of developing the state social policy of the Republic of Belarus is to improve the quality and accessibility of the provision of social services, the effectiveness of the activities of social institutions. The Brest district consists of 11 village councils, on the territory of which more than 45 thousand people live. The State Institution "Territorial Center for Social Services for the Population of the Brest District" provides Social services to citizens who are in a difficult life situation - lonely, lonely living elderly citizens, people with

disabilities, families raising children with disabilities, orphans left without parental care aged 18 to 23 years, citizens, returned from institutions of the penitentiary system, etc.

The State Institution "Territorial Center for Social Services for the Population of the Brest District" uses the resources of the official website, social networks, printing products (booklets, business cards, leaflets, memos) to inform citizens about the activities of the institution.

However, practice shows that there is a need to improve the forms of informing citizens about the social services provided and to increase the information accessibility of the institution. Experience shows that the official website, social networks of the institution are not the leading sources of information on the required list and scope of social services provided to the population. In addition, there is still a need to improve the computer literacy of the clients of the social service institution, especially the elderly living in rural areas. Also, not all senior citizens and people with disabilities have access to the Internet.

The installation of street kiosks-stands will allow posting up-to-date information about the activities of a social service institution, as well as preventive, informational and educational information , etc. Citizens at any time convenient for them will be able to receive the necessary information about social services, other types of social assistance and support, sign up for reception, leave feedback, apply for the provision of services, since the kiosks-stands are provided with access to the Internet. The most optimal placement of street kiosks-stands is seen near rural executive committees.

In the administrative building of the Center, in order to increase information accessibility, it is necessary to install an interactive touch vertical stand that will display all information about the activities of the organization, including sample applications and lists of required documents. These stands meet the requirements of an accessible environment for people with disabilities. The existing stationary displays in the institution are limited by the available space and allow information to be displayed on just a few pages.

- social sphere
- the project is aimed at socially vulnerable categories of citizens

5	**Special purpose:**
	• *General goals of the humanitarian project, corresponding to national interests, state programs, development prospects, plans and strategies, legislation and international obligations of the Republic of Belarus, as well as the goals specified in the Decree*
	• *Specific goals and objectives of the humanitarian project, including mechanisms for solving problems raised in the humanitarian project*
	Target - creation of conditions for openness and accessibility of information on the organization of social services for the population, as a leading indicator of the quality of the work of an institution for the provision of

social services.

Tasks:

- Introduction of modern information and communication technologies in rural areas.
- Development of information material on the activities of the social sphere using an integrated approach.
- Amplification of the experience of using information and communication technologies in rural areas.

6	**Implementation period of the humanitarian project** *(at least 6 months)* 1, 8 years
7	**Established amount of funding, project budget** $134 500 - funding $9 848 - co-financing
8	**List of planned events:** • *what is planned to be implemented during the implementation of the humanitarian project* • *what and when the activities will be carried out and who will carry them out* 1. Purchase of equipment: Outdoor kiosks-stands 11 pcs., Interactive touch vertical stand 1 pc. Works on installation and installation of equipment. Accountant - 1 - 8 month of project implementation. Software development, license acquisition IT - company, Accountant -1-8 month project implementation 2. Works on the information content of the equipment. Coordinator, structural subdivisions of the Center, system administrator. - 3 - month of project implementation. Launch of street kiosks-stands and an interactive stand. IT - company - 9 months of project implementation. Presentation of the work of a street kiosk-stand on the basis of one of the village councils of the Brest region and an interactive stand.

	-10 month project implementation. Coordinator, system administrator 3. Conducting a social study to study the level of awareness of citizens about the activities of the Center. Coordinator - 1-2 and 17-18 months of project implementation. Conducting at least 4 seminars on the practice of introducing modern information and communication technologies in rural areas. Coordinator - 18 - 19 month of project implementation. The final event on the basis of one of the village councils of the Brest region. Coordinator - 20 month project implementation Information support of the project Coordinator - throughout the project
9	**Humanitarian project implementation plan:** • *implementation schedule* • *step-by-step description of activities* • *necessary resources (personnel, technical equipment)* • *deadlines* 1. Purchase of equipment: Outdoor kiosks-stands 11 pc. – 89 000 $, Interactive touch vertical stand 1 pc. – 4 500 $ (with works on installation and installation of equipment) Accountant - 1-2 months of project implementation. Software development, license acquisition 21 000 $ IT - company, Accountant -1-8 month project implementation 2. Works on the information content of the equipment. Coordinator, structural subdivisions of the Center, system administrator - 3 - month of project implementation. Launch of street kiosks-stands and an interactive stand.

| | | IT company
- 9 months of project implementation.

Presentation of the work of a street kiosk-stand on the basis of one of the village councils of the Brest region and an interactive stand – 300 $.
Coordinator, system administrator
-10 month project implementation.

3. Conducting a social study to study the level of awareness of citizens about the activities of the Center.
Coordinator
- 1-2 and 17-18 months of project implementation.

Conducting at least 4 seminars on the practice of introducing modern information and communication technologies in rural areas.
Coordinator
- 18 - 19 month of project implementation.

Final event on the basis of one of the village councils of the Brest region with a coffee break (purchase of jewelry, organization of a coffee break - 300 $).
Coordinator
- 20 month project implementation

Information support of the project
Coordinator
- throughout the project

Equipment maintenance costs – 19 400 $ |

10	**Expected results of the humanitarian project** *(social, economic and other effect)* *1.Social effect* 1. 1. The introduction of modern information and communication technologies in rural areas will help raise the level of awareness of citizens about social services, types of social assistance and support. 1. 2. Increasing the coverage of citizens with social services and other types of social assistance and support. 1. 3. Improving the quality and availability of social services for citizens in difficult life situations . *2.Environmental effect* Translation of information on paper into digital form. Digital documents do not harm the environment, and are also more convenient to store and use. *3.Economic effect* *Necessary resources (personnel, technical equipment):* *Office expenses (printing photos, purchasing a flash card , etc.)*
11	Location of the project (region/district, city): Republic of Belarus, Brest district
12	The contact person: Oksana Veremeyuk, Deputy Director + 37529 522 57 84, e-mail: brest_tzson@brest-soc.by